

GEORGIA CROSSLAND

London

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WORK EXPERIENCE

- Nov. 2020 – Present
Senior Researcher, CyberFish.
Researching the impact of lockdown and homeworking on cyber security and wellbeing by interviewing senior cyber experts. This project will be published as a government white paper.
- Jan. 2020 – Feb. 2020
Behavioural Science Intern, CybSafe.
CybSafe measures and tracks security behaviour to improve security controls and awareness activities. Here I conducted research to understand the user in cyber-security, in order to enhance the development of the product.
- Nov. 2017 – Apr. 2018
Researcher, UK Cabinet Office and Royal Holloway, University of London.
Researched and co-authored a report on cyber security behaviours in organisations for Cabinet Office, Home Office and National Cyber Security Centre. This report provided data-driven recommendations to aid the Government in creating behaviour change strategies in cyber security.
- Jul. – Nov. 2017
User Researcher, multi-national oil company (NDA).
Provided research on employees regarding cyber-security awareness, usability and user experience of cyber security processes and policies in the organisation's London, US and Philippines offices. Research methods included interviews, focus groups, observational research and quantitative surveys. Working with global teams greatly improved my collaboration skills.
- Jan – Jun. 2017
Assistant Psychologist, South London and Maudsley NHS Trust.
Here I conducted phone triages and assisted with CBT based groups. This greatly improved my communication and rapport building skills.
- Jul 2014
Research Assistant, Royal Holloway, University of London.
This research project looked at the use of parenting social media such as Mumsnet, and how use impacts users' self-concepts. Here I developed focus group and thematic analysis skills.

EDUCATION

- 2018 – 2022
PhD. The Psychology and User Experience of Cyber Security, The Centre for Doctoral Training in Cyber Security, Royal Holloway, University of London.
Thesis: the application of social psychology to the understanding of how users interact with, perceive and experience cyber-security and privacy in technology, for applications to user experience.
Projects: **(1)** A quantitative survey looking at debiasing techniques, analysed using SPSS.
(2) A case study, where I am conducting research at an international law firm. I am running four studies using focus groups and interviews with employees and elite interviews with c-suite. Analysed using NVivo.
- 2017 – 2018
Information security MSc, PhD taught programme, Royal Holloway, University of London.
MSc equivalent taught course in information security.
Modules: research skills, network and computer security, cryptography, security management and human aspects.
- 2016 – 2017
MSc, Clinical Psychology, King's College London.
Grade: Distinction. Dissertation published in peer reviewed journal.
Modules: Research Methods (quantitative and qualitative) and Statistics, Disaster Response, CBT therapy.
- 2013 – 2016
BSc (Hons), Psychology, Royal Holloway, University of London.
Grade: 2:1 (69.2%).

SKILLS

- Python programming
- Surveys (Qualtrics)
- Interviews
- Focus groups
- Statistical analysis (SPSS)
- Qualitative analysis (NVivo)
- Research planning
- Team management
- Report writing
- Public speaking

ACADEMIC AND PROFESSIONAL AWARDS

2019 Semi-finalist of Cyber 9/12 Europe (international cyber security strategy competition).

2018 European Award for Cybersecurity Student of the Year (SC Media Awards).

2018 Winner of Cyber 9/12 London Competition (international cyber security strategy competition).

Engineering and Physical Sciences Research Council Funding (full PhD funding worth £80,000, 2017-2021).

PUBLICATIONS

InfoSecurity Magazine: [Biases in Perceptions of Information Security Threats.](#)

The Lancet: [Prenatal and Perinatal Risk Factors for Psychosis: A Meta-Analysis. Co-author.](#)

Government paper: [Cyber Security Behaviours in Organisations.](#)

Schizophrenia Bulletin: [Can we reduce the duration of untreated psychosis? A systematic review and meta-analysis.](#)

CONFERENCES/TALKS

2020 Impact 2020 conference – co-organiser and speaker.

2019 Social and Behavioural Science for Cyber Security Conference - presented PhD research.

2018 Social and Behavioural Science

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for Cyber Security Conference - presented research.